

Skin Perfection

Cancellation, Rescheduling, and Late Policy

Name: _____ Birthdate: ____ / ____ / ____

Cancellation & Rescheduling

We understand that appointment cancellations may sometimes be necessary. Skin perfection accepts cancellations and rescheduling at least 24 hours before your scheduled appointment. Those calling within the 24 hour period will be charged a 50% cancellation fee as liquidated damages. No-shows will be charged 100% of their appointment cost as liquidated damages. Please note that your credit card information will be held on file for all scheduled appointments. Your credit card will not be billed unless your vacated appointment goes unfilled. Just like you, we would rather have another guest take your place than charge for cancellations.

Late Arrivals

We regret that guests arriving later than their pre-scheduled appointment time will not receive an extension of their service times and will be responsible for full service fees. As a courtesy to the next guest, your treatment will end at the time originally scheduled. Arriving more than 15 minutes past your pre-scheduled appointment time may reduce the integrity of the treatment or the aesthetician may be unable to complete the treatment within the allotted time. As such, arriving more than 15 minutes late will be treated as a No-Show.

I hereby affirm that I have read, understand, and agree to abide by the Cancellation & Rescheduling and Late Arrivals policy as stated above. I agree to indemnify and hold harmless Skin Perfection for charges in the amount of 50% of the service treatment for cancellations or rescheduling within 24 hours of my pre-scheduled appointment or 100% of the service treatment for not coming to the appointment or arriving more than 15 minutes after my pre scheduled appointment time.

Client Signature: _____ Date _____
(Signature of Parent or Guardian if client is a minor)

Print Name: _____ Phone _____